

LEAN YELLOW BELT CERTIFICATE ENHANCEMENT: ISHIKAWA DIAGRAMS

COURSE DESCRIPTION

Participants will be introduced to a tool used to analyze a problem and explore all potential causes to help develop a lasting a sustainable solution. Sometimes called a Fishbone or Cause and Effect Diagram, the Ishikawa Diagram assists in solving a problem fully, so it does not re-occur.

Prerequisite: This training is an enhancement to the Lean Yellow Belt Certificate Training Program.

PROGRAM OBJECTIVES

- ✓ **Complete one (1) Ishikawa diagram**

PROGRAM STRUCTURE

MODULE	LEARNING OUTCOMES	HOURS
Root Cause Analysis		
Make the problem visible so it can be analyzed to discover the root cause of why the process is not performing as it should be – and solve it!	<ul style="list-style-type: none">• Understand Root Cause Analysis – 5 Whys• Use various problem-solving tools to discover all the potential causes• Solve issues so they do not re-occur	3

EVALUATION

Attendance and participation in group discussions	30%
One (1) Ishikawa Diagram	70%

TOTAL 100%

PROGRAM DELIVERY

This course is delivered through a variety of activities including instructor-led sessions, group discussions, audio/visual presentations, and assignments.

PRICE

\$175 per student

INSTRUCTOR



Avel Espiritu is an expert in Lean principles and practices. With 13 years of progressive experience leading and managing projects, he applies Lean principles to execute project tasks and bring them to a close – on schedule and within budget.

As an innate team builder and dedicated mentor, Avel enjoys coaching business owners how to think Lean, particularly when they see direct results to their bottom line. Avel is an ASQ Certified Six Sigma Black Belt and is also the recipient of the Dale Carnegie Outstanding Performance Award.